

Relatório Estatístico Gerencial de 2017

Atendimentos telefônicos: **113.044**

Manifestações registradas em 2017: **26.892**

Formulários: **18.969**

0800 (Alô Senado): **7.927**

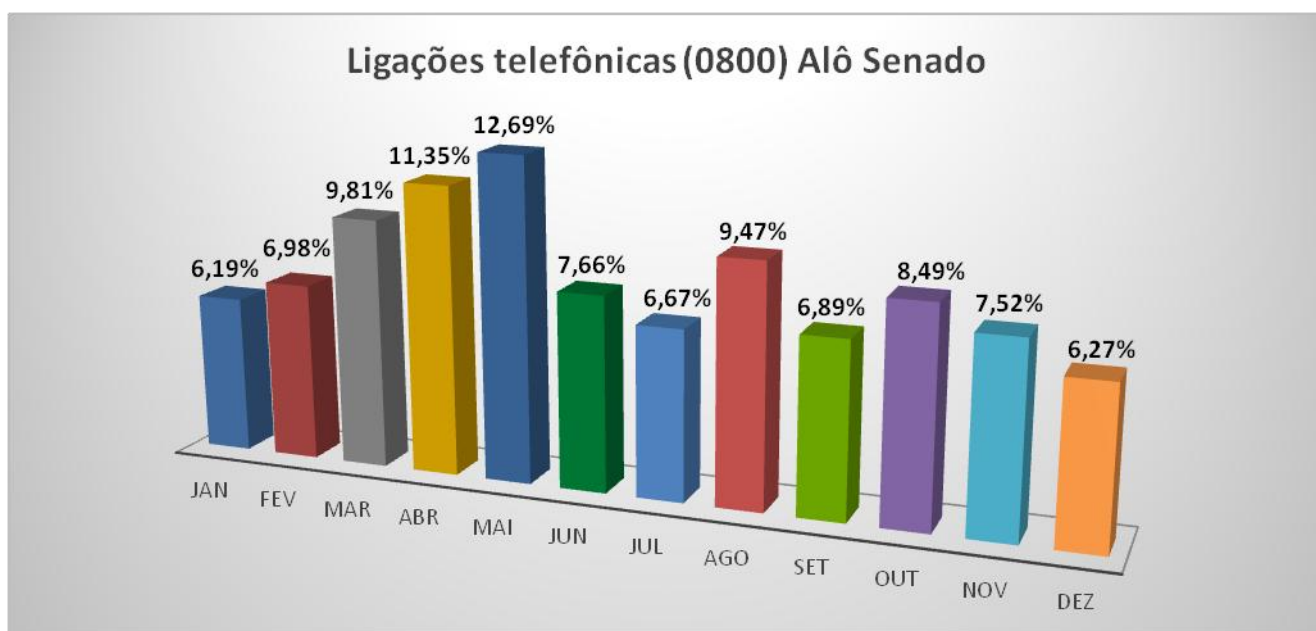


Figura 1 - Atendimentos recebidos no 0800 e respondidos no ato do atendimento

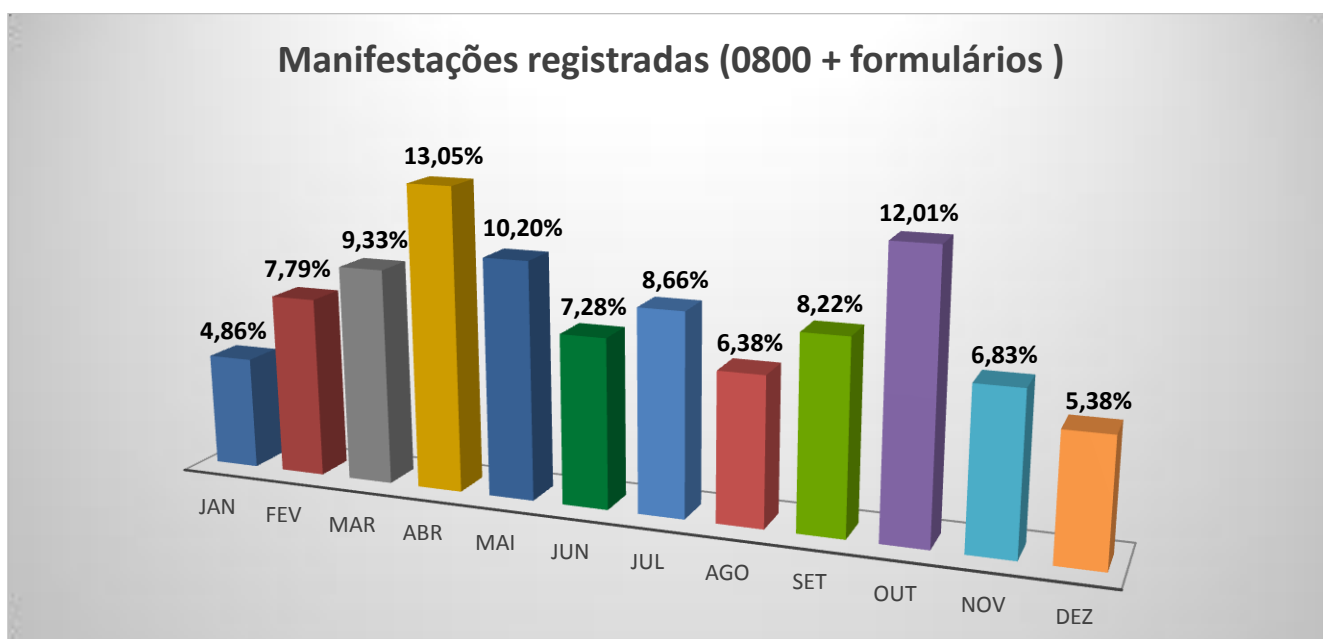
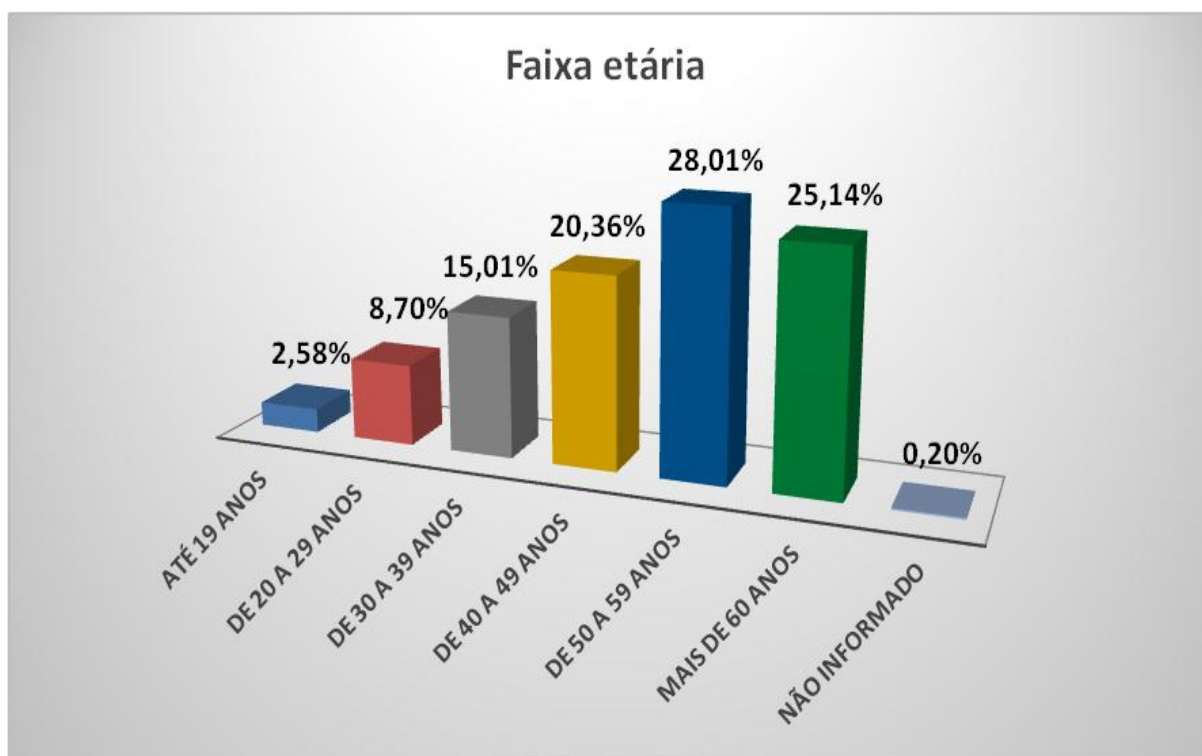
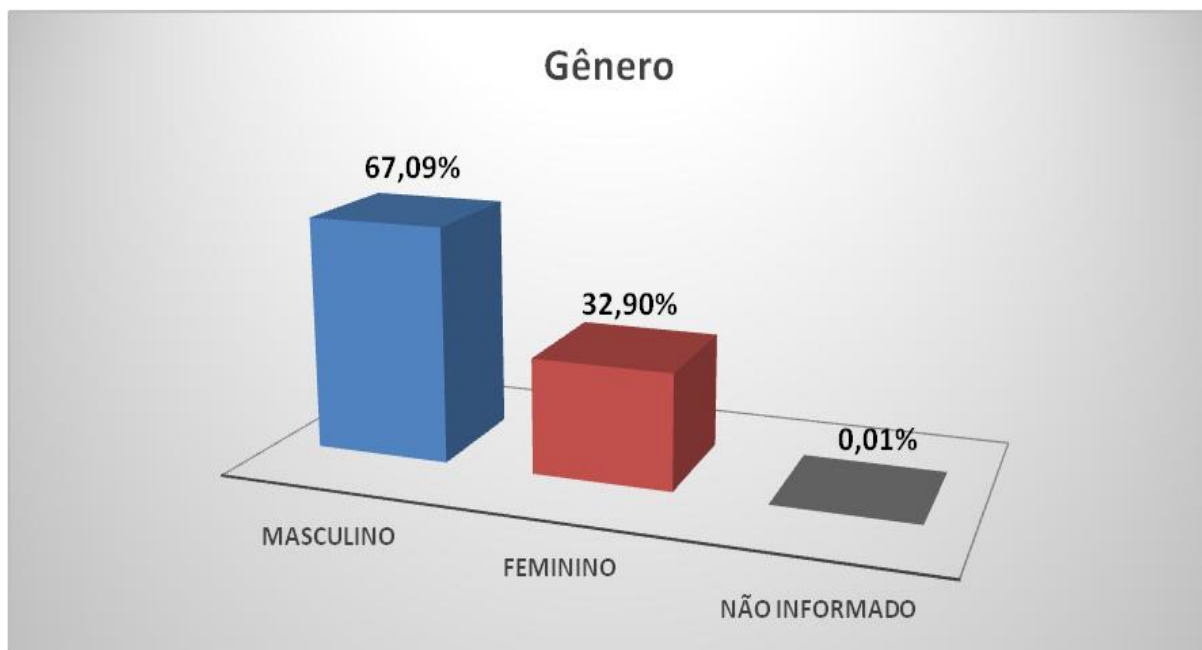
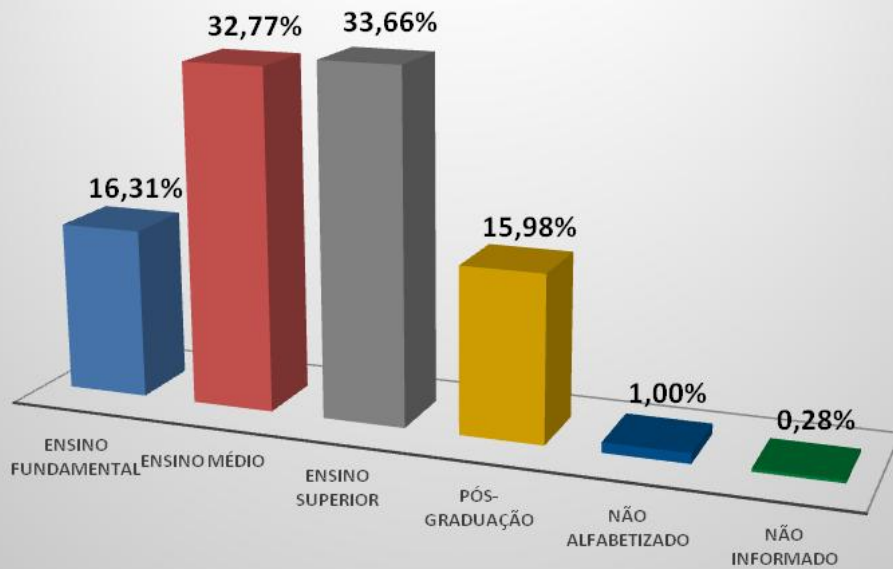


Figura 2 - Manifestações recebidas no 0800 e nos formulários e respondidas pelo pós-atendimento.

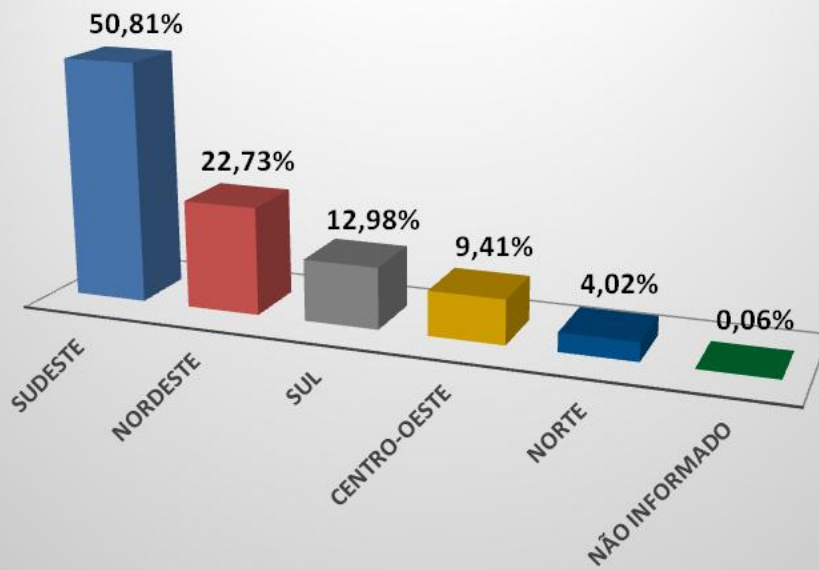
Perfil do cidadão:



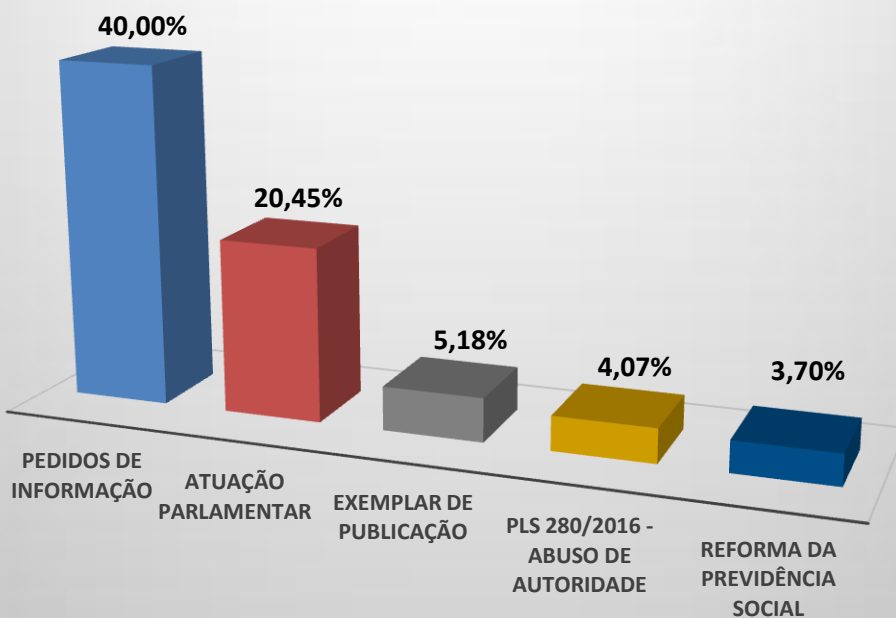
Manifestações classificadas por escolaridade



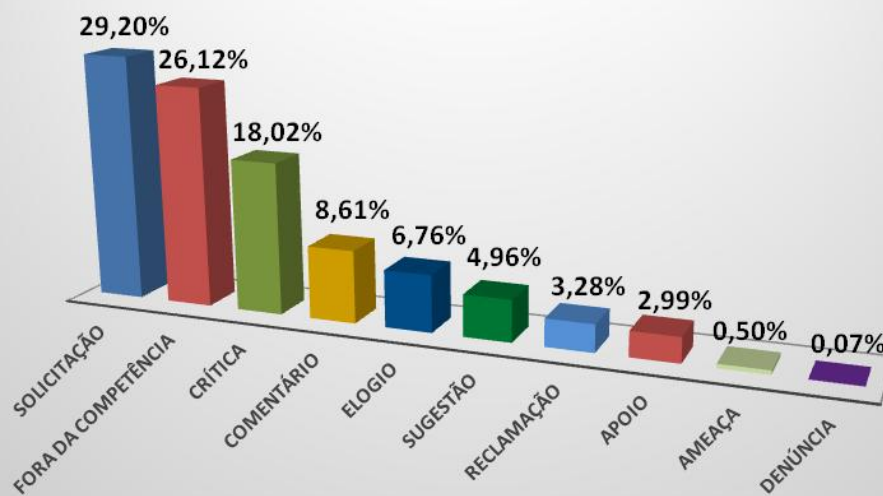
Região



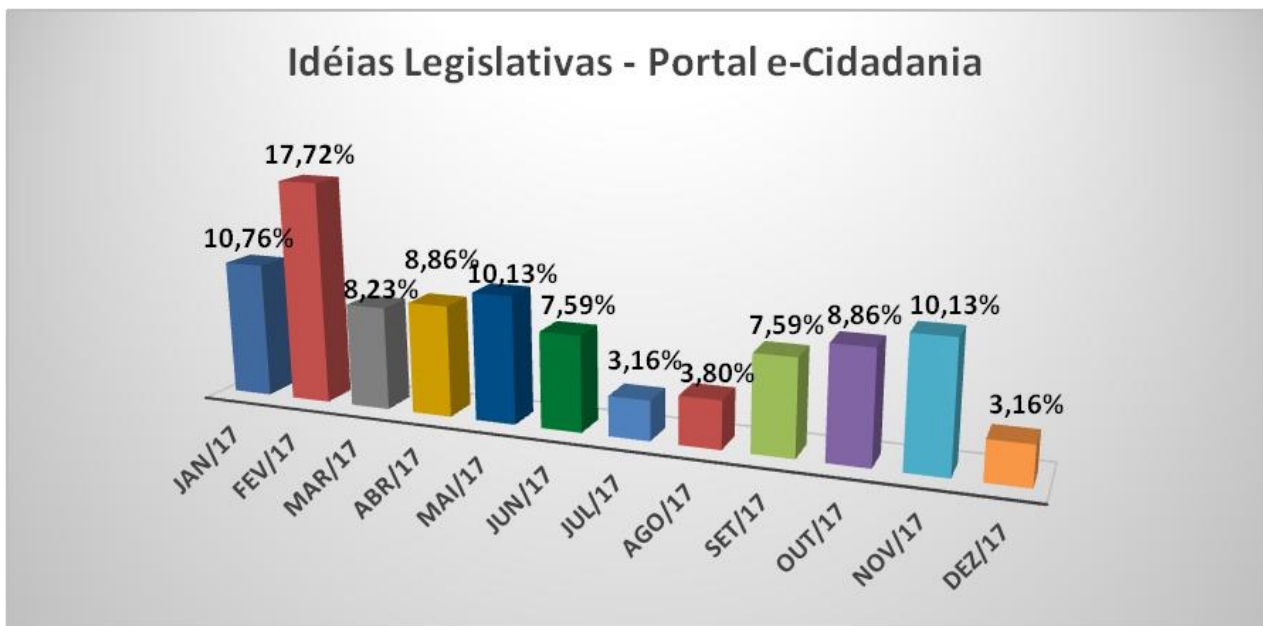
Principais assuntos



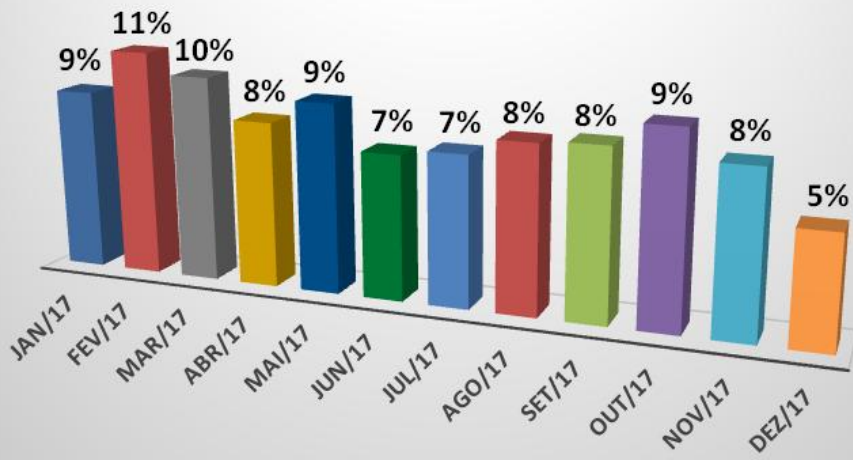
Classificação por tipo de abordagem



Parcerias:



Lei de Acesso à Informação - LAI



Questionários aplicados por pesquisa

